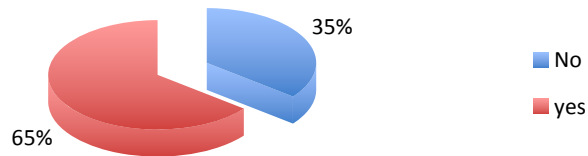


Harrow CAB/
Harrow Council
Awareness of Benefit Changes

August - December 2012 : 285 Tenant Respondents

Q1. Were you aware of the benefit changes? Aug - Dec '12

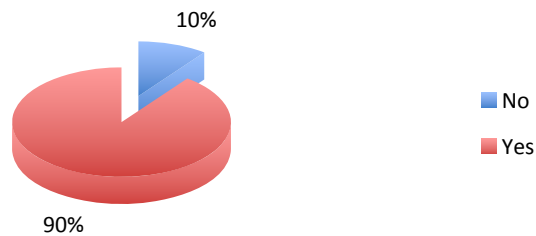


Q2. Are you concerned how it will affect you Aug - Dec '12



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Harrow Council
Awareness of Benefit Changes

Q3. Do you have a transactional bank account? Aug-Dec '12

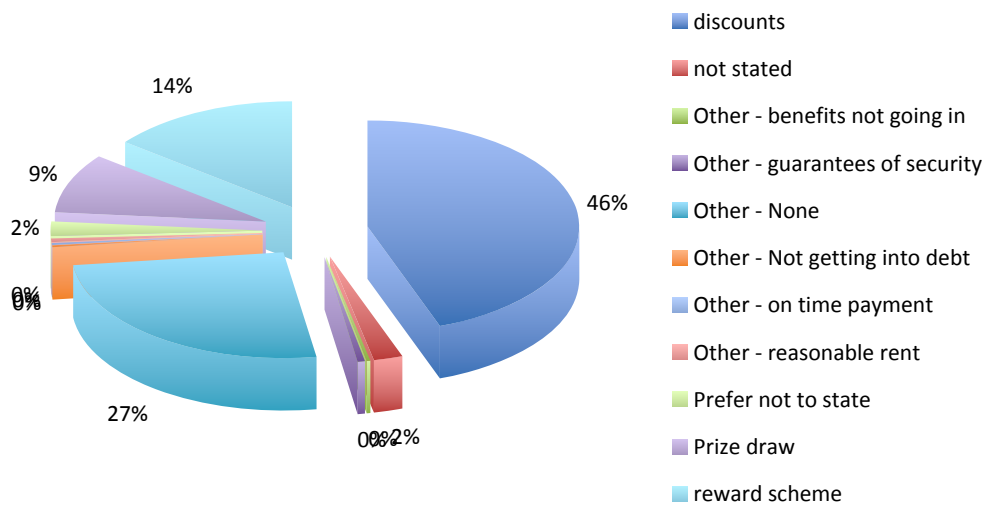


Q4. If no, would you be interested in opening a bank account? Aug-Dec '12

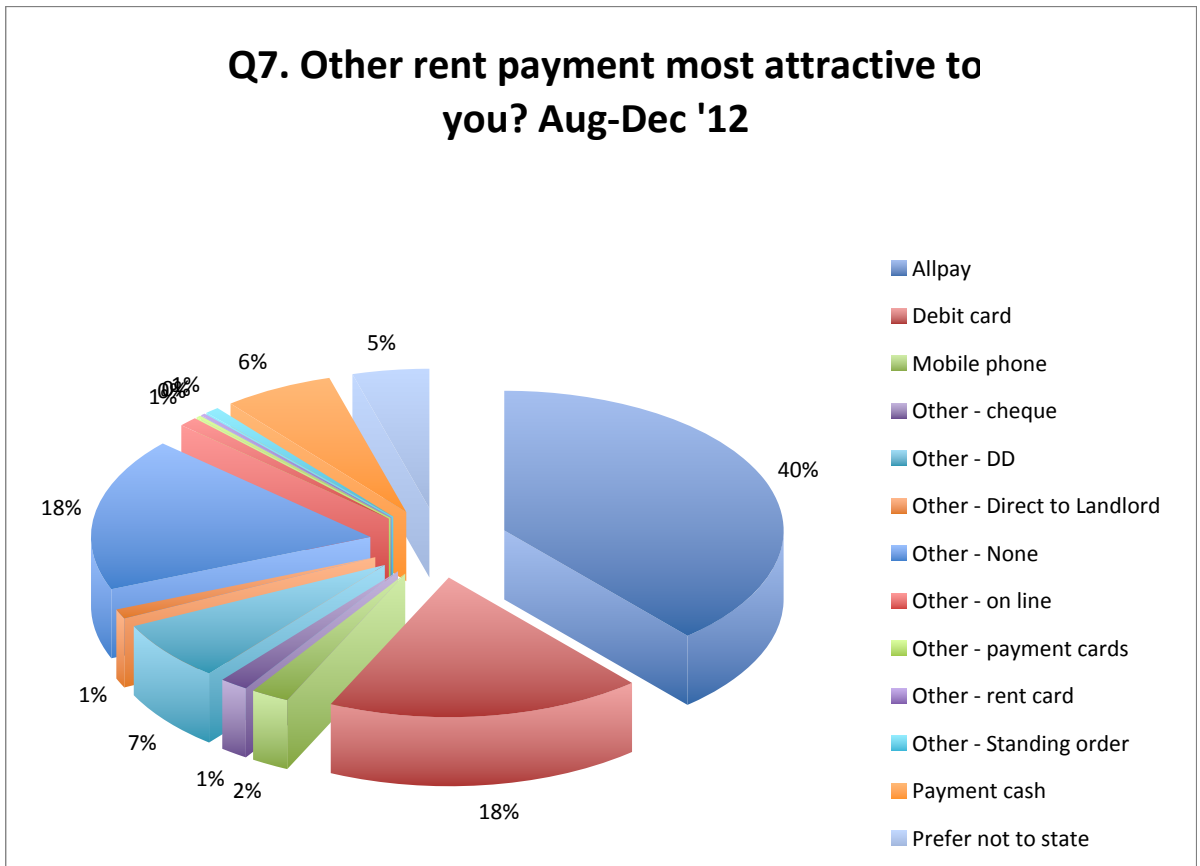


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Q6. What incentives would encourage you to pay by direct debit? Aug-Dec '12



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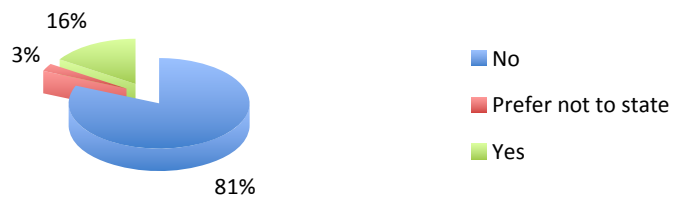


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Harrow Council
Awareness of Benefit Changes

**Q8. Would you prefer direct payment of your
? rent to continue if possible
Aug-Dec '12**

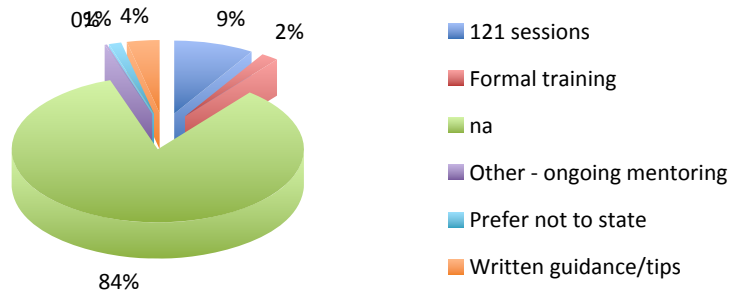


**Q9. Would you like training in budget
management? Aug - Dec '12**

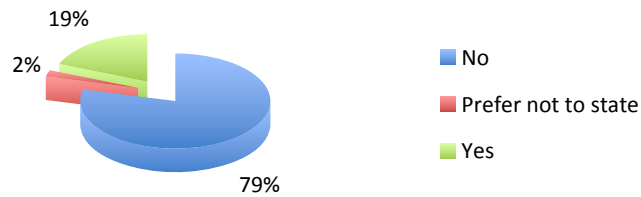


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Awareness of Benefit Changes

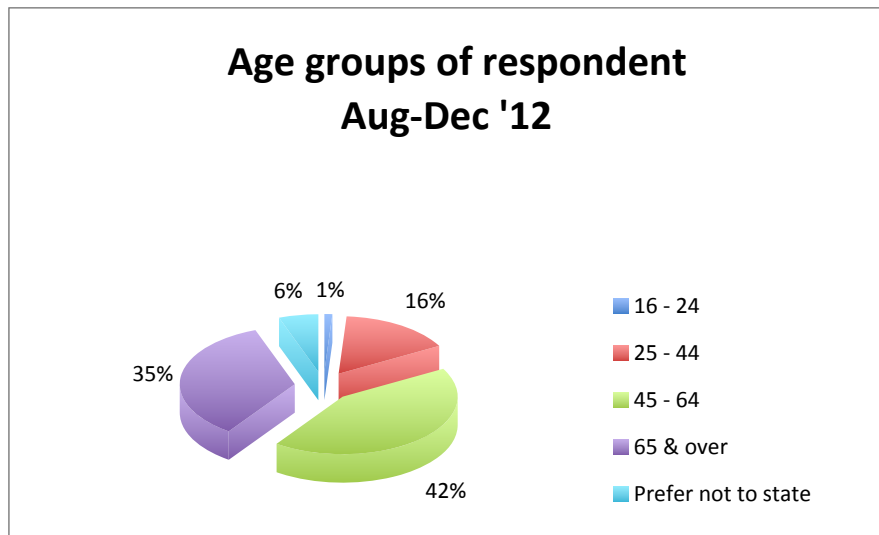
**-Q10. Format of budget training? Aug
Dec '12**



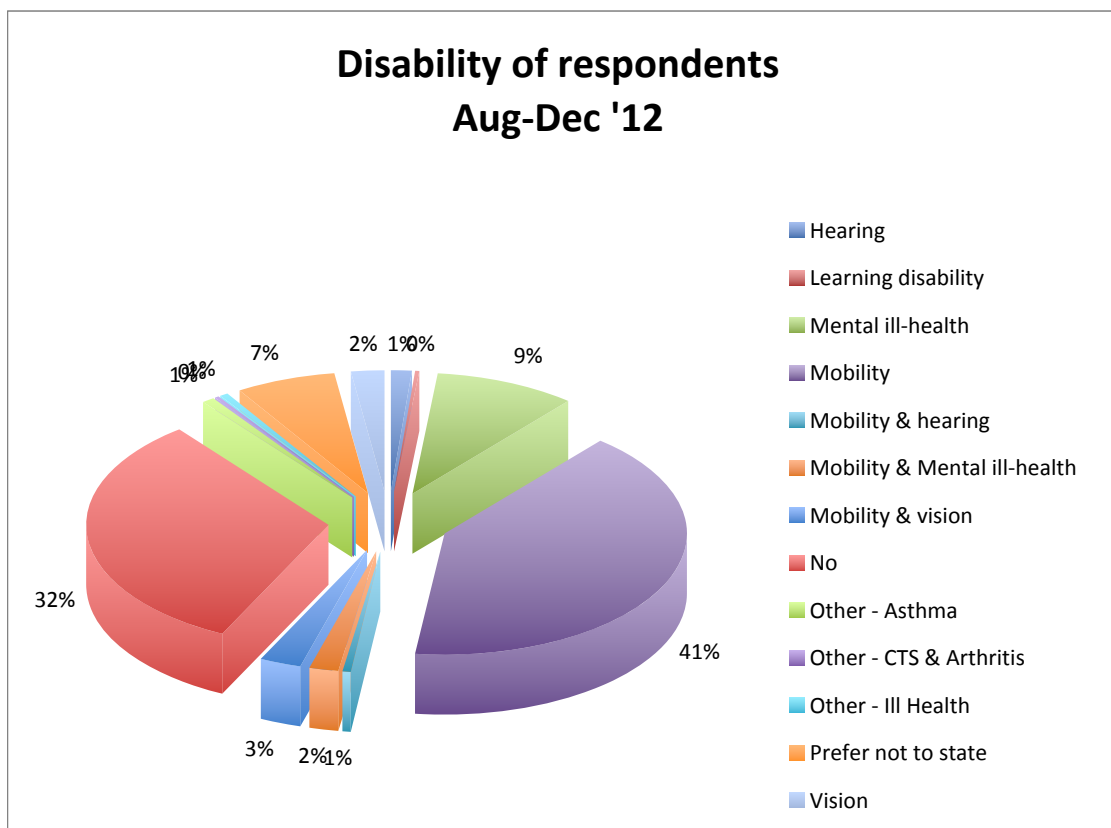
**Q11. Do you currently have any
money worries the CAB could help
you with? Aug-Dec '12**



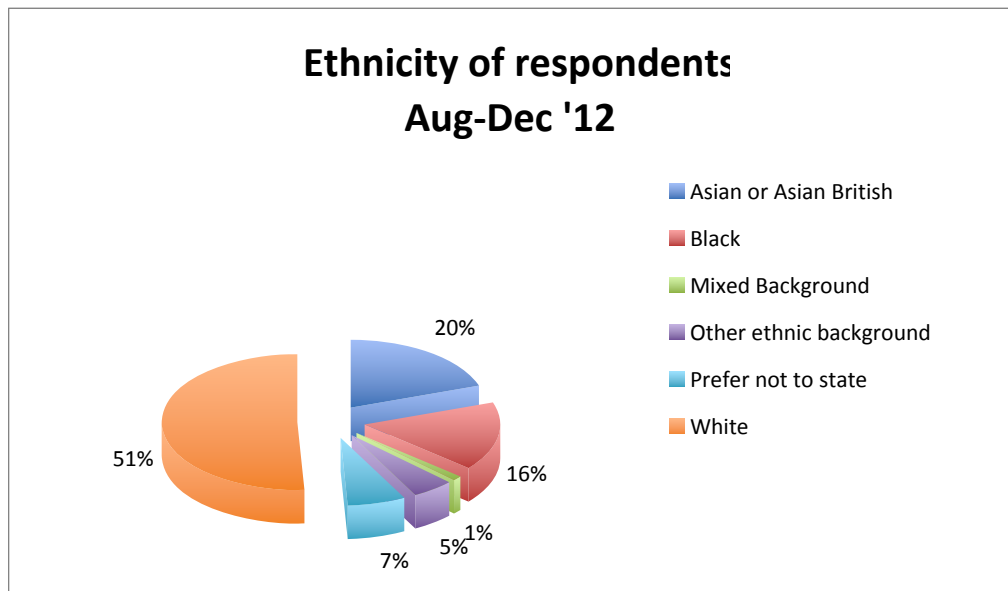
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Awareness of Benefit Changes



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Awareness of Benefit Changes

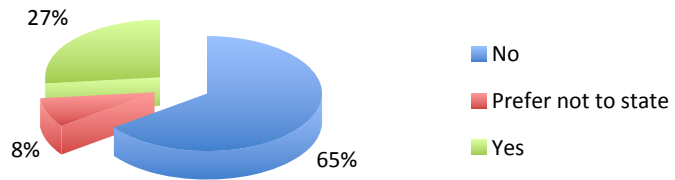


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Awareness of Benefit Changes

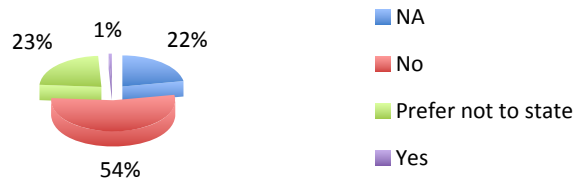


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Awareness of Benefit Changes

**Marital status of respondents
Aug-Dec '12**

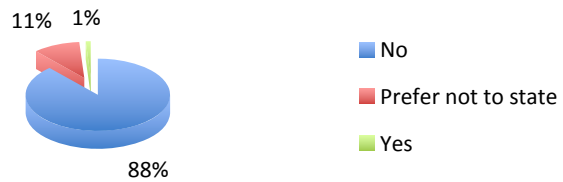


**Respondents in a civil partnership
Aug-Dec '12**

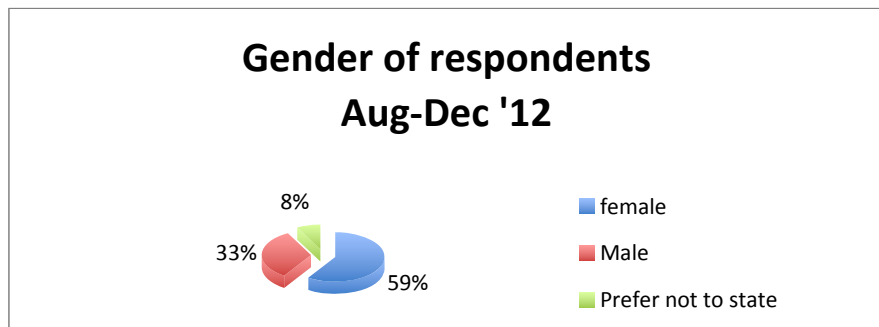
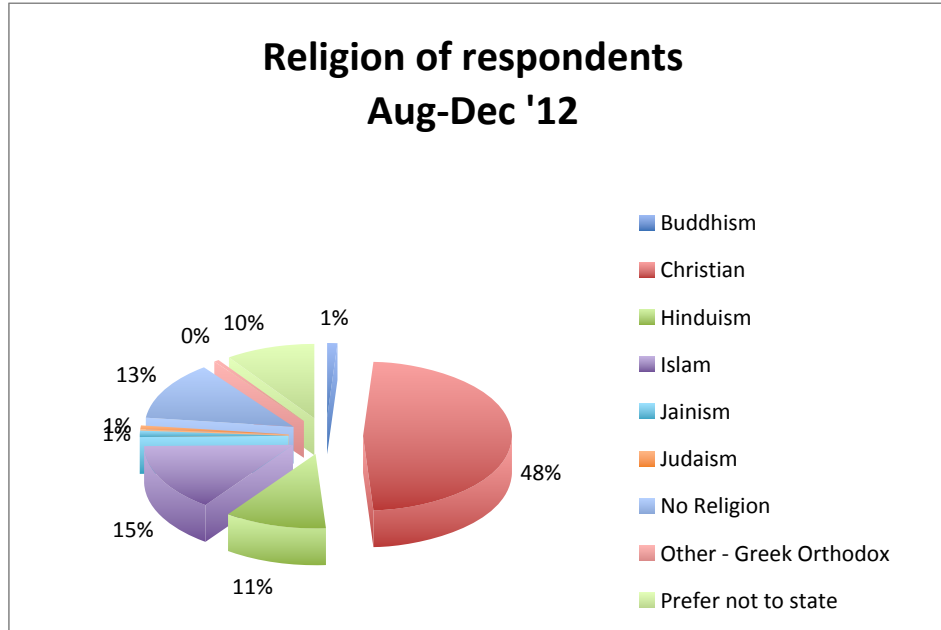


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Awareness of Benefit Changes

Respondents who have been pregnant or had maternity leave in last 2 years Aug-Dec '12

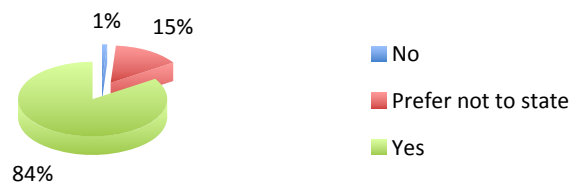


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**Gender assignment remains the same
since birth of respondent
Aug-Dec '12**



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